



Professional Biography

Diane Hampson, MPM, CMCA[®], AMS[®], PCAM[®]

Diane Hampson began her career with Community Association Management more than 20 years ago as a temporary employee. Diane became a portfolio manager shortly thereafter. During her employment, she earned the CMCA[®] (Certified Manager of Community Associations), the AMS[®] (Association Management Specialist), and the prestigious PCAM[®] (Professional Community Association Manager) designations.

Diane's desire to teach, motivate, and inspire led her to accept a position with the Training and Development Team at Associa Headquarters in Dallas, TX. She was involved the development and delivery of standardized training materials for Associa managers and boards nationwide as well as being an active onsite and webinar presenter, hosting training sessions to introduce employees to Associa's management software platforms, Complete Control for Communities (C3), WorkPoints, Strongroom, and web-based portal applications. Diane was in this role for many years, but returned to Colorado Springs in 2018 to accept a position as General Manager for Kissing Camels Estates, a community of 850 single family homes. Earlier this year, Diane accepted a position as General Manager for The Satellite HOA, a highrise community consisting of condominiums, business offices and hotel rooms. Diane also works independently as a consultant, offering local management companies consulting and training in various aspects of community management, financial acumen, and customer service.

Diane became a National Faculty Member of Community Associations Institute (CAI) in 2013 and is certified to facilitate the M-100, M-201, M-202, M-203, and M- 206 classes, along with co-facilitating the PCAM Case Study. She continues to achieve certifications to facilitate other classes through CAI's Professional Management Development Program.

In 2014, Diane graduated Summa Cum Laude from Colorado Technical University with a Bachelor's of Science degree in Information Technology. She recently received her Master's degree in Project Management, with distinction, from Keller Graduate School of Management.